

Environment

We are committed to addressing the environmental and climate emergencies affecting our planet. We will assess our risks and opportunities, take preventative measures, implement initiatives to promote greater environmental responsibility and harness greener technologies, products and services. Our approach will support the net zero and nature recovery ambitions of our value chain partners and wider society.

Our policy is to:

- define and communicate strategy, management systems, policies and procedures to protect the environment, prevent pollution, mitigate adverse impacts and continuously improve our performance
- identify, assess, manage, and report on the environmental and climate risks and opportunities from our activities and services
- provide necessary resources and identify, train, and effectively use competent people allocating environmental responsibilities and developing green skills across contracts and functions to support the transition to net zero
- meet and, where appropriate and possible, exceed applicable legal, compliance, and reporting obligations
- mature engagement and partnerships with external stakeholders and our value chain to support the delivery of societal improvements
- set environmental objectives and targets that reflect the strategic plan and enhance our environmental performance whilst also serving as a true impact partner by supporting our customers environmental objectives and the communities in which we work. Including -
- setting net zero carbon targets in line with the Paris agreement and climate science, aligning with the Net Zero carbon standard, and reaching net zero by 2050
- prioritising avoidance and reduction of carbon through energy, fuel and operational efficiencies on assets and operating locations
- investing in high quality carbon removals for unavoidable emissions including nature-based solutions which simultaneously support nature recovery and biodiversity
- increasing resource efficiency, contributing to the circular economy, reducing waste to landfill and supporting water conservation
- protecting the natural environment, preventing pollution, whilst also supporting action on ecosystem restoration and delivering greenspace and biodiversity improvements
- reducing our contribution to air pollution via business travel reduction, greener fleet, encouraging healthy active travel and accessible IT solutions to avoid travel
- Influencing and collaborating with our suppliers on environmental objectives
- regularly review the suitability and effectiveness of our management systems and drive continual improvement

We will put this policy into practice by creating a culture that actively encourages environmental improvement practices that support our Zero Harm vision. By applying effective policies, systems and processes everybody who works for and with us, anywhere, including all business partners, will consider environmental risks and opportunities when making decisions and taking action so that we can all impact a better future.

Mark Irwin Group Chief Executive Serco Group Plc