

NorthLink Ferries

Performance Monitoring

June 2025

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
Reliability:			
Operated Sailings	60	170	59
Number of Failures	0	0	0
Failures after relief event*	0	0	0
Punctuality:			
On time including relief events	60	107	59
Number of failures	2	96	16
Failures after relief event	0	63	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
Passengers	3,086	15,833	3,881	25,118	47,918
Non-Commercial Vehicles	792	3,979	615	8,218	13,604
Freight (lane metres)	2,375	28,702	12,588	9,885	53,550

"Relief Event" is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.

