

NorthLink Ferries

Performance Monitoring

November 2025

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
Reliability:			
Operated Sailings	60	120	51
Number of Failures	0	0	0
Failures after relief event*	0	0	0
Punctuality:			
On time including relief events	60	120	51
Number of failures	6	10	14
Failures after relief event	0	0	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
Passengers	684	8,385	2,183	8,381	19,633
Non-Commercial Vehicles	158	1,754	409	3,139	5,460
Freight (lane metres)	2,826	27,889	13,330	9,834	53,879

"Relief Event" is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.

