

NorthLink Ferries

Performance Monitoring

December 2025

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
Reliability:			
Operated Sailings	56	114	38
Number of Failures	0	2	5
Failures after relief event*	0	0	0
Punctuality:			
On time including relief events	56	114	38
Number of failures	6	8	18
Failures after relief event	0	0	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
Passengers	418	7,824	2,290	7,410	17,942
Non-Commercial Vehicles	128	1,711	459	2,820	5,118
Freight (lane metres)	1,919	21,658	10,922	8,903	43,403

"Relief Event" is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.

