

NorthLink Ferries

Performance Monitoring

January 2026

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
Reliability:			
Operated Sailings	46	58	35
Number of Failures	14	4	17
Failures after relief event*	0	0	0
Punctuality:			
On time including relief events	46	58	35
Number of failures	8	6	15
Failures after relief event	0	0	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
Passengers	372	7,108	2,956	4,058	14,494
Non-Commercial Vehicles	101	1,409	601	1,552	3,663
Freight (lane metres)	1,301	17,645	9,533	5,939	34,419

"Relief Event" is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.

