

NorthLink Ferries

Performance Monitoring

February 2026

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
Reliability:			
Operated Sailings	39	112	46
Number of Failures	3	0	15
Failures after relief event*	0	0	0
Punctuality:			
On time including relief events	39	112	46
Number of failures	5	3	17
Failures after relief event	0	0	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
Passengers	576	5,787	1,789	8,345	16,497
Non-Commercial Vehicles	137	1,280	326	3,081	4,824
Freight (lane metres)	2,206	24,834	12,626	10,029	49,696

"Relief Event" is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.



NorthLink
FERRIES