

NorthLink Ferries

Performance Monitoring

March 2026

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
Reliability:			
Operated Sailings	44	106	51
Number of Failures	4	18	10
Failures after relief event*	0	0	0
Punctuality:			
On time including relief events	44	105	51
Number of failures	7	21	15
Failures after relief event	0	1	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
Passengers	409	8,592	2,034	8,309	19,344
Non-Commercial Vehicles	132	1,906	376	3,281	5,695
Freight (lane metres)	1,649	26,369	15,025	8,913	51,956

“Relief Event” is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.

