

# NorthLink Ferries

## Performance Monitoring

April 2026

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
<b>Reliability:</b>			
Operated Sailings	60	128	58
Number of Failures	0	0	2
Failures after relief event*	0	0	0
<b>Punctuality:</b>			
On time including relief events	59	128	58
Number of failures	6	5	20
Failures after relief event	1	0	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
<b>Passengers</b>	1,559	11,931	3,693	15,277	32,460
<b>Non-Commercial Vehicles</b>	408	2,693	637	5,154	8,892
<b>Freight (lane metres)</b>	3,342	30,336	15,052	9,694	58,424

"Relief Event" is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.

