NorthLink Ferries
Performance Monitoring

October 2026

	Passenger Services		Freight Services
	Lerwick - Kirkwall - Aberdeen	Stromness - Scrabster	All Routes
Reliability:			
Operated Sailings	59	130	60
Number of Failures	4	4	4
Failures after relief event*	0	0	0
Punctuality:			
On time including relief events	59	129	60
Number of failures	4	21	30
Failures after relief event	0	1	0

	Lerwick - Kirkwall	Lerwick - Aberdeen	Kirkwall - Aberdeen	Stromness - Scrabster	Total
Passengers	1,233	13,607	3,872	15,289	34,001
Non-Commercial Vehicles	327	2,796	581	5,051	8,755
Freight (lane metres)	3,684	34,086	13,431	9,687	60,888

"Relief Event" is an agreed event with the Scottish Government which revokes any performance deductions which may be applied to the operator. Examples include sailings cancelled or delayed due to bad weather in line with safety procedures; delays due to unavailability or operational restrictions of harbour facilities.

NorthLink FERRIES